



Annual Report

2018/2019



Inspiring women, families and communities



Contents

Message from our CEO	3
Message from our Chair	4
About Us	5
Our Patron & Ambassador	7
Our Team	8
Services	9
Impact and Reach	16
Projects	17
Financials	19
Acknowledgements	33

Message From Our CEO



Andrea Creado

The past year has been a period of growth and learning at Ishar. These new learnings led to the development of new partnerships and dynamic ways of working. During the year we were part of two successful consortia bids. Ishar partnered with the City of Stirling, Metropolitan Migrant Resource Centre, Association for the Survivors of Torture and Trauma, and Youth Futures, to successfully bid for Settlement and Transition Services.

We were also successful in obtaining funding for the 'Free From Family and Domestic Violence' program in a partnership with the Ethnic Communities Council, Metropolitan Migrant Resource Centre, Orana Women's Refuge and Multicultural Services Centre. We are looking forward to delivering this program to communities and service providers over a four-year period.

In addition to these long-term programs Ishar was successful in obtaining funding for several short-term programs which we delivered in Financial Literacy, Health and Mental Health education, fitness and family support.

Our services are delivered by a team of excellent professionals and volunteers who I wish to thank for their dedication. During the year we welcomed two new staff members, Chloe Trompetter as the Business Development Manager, and Melanie West our Clinic Coordinator and Nurse. Both have proved to be excellent additions to our team.

We had to say farewell to our Nurse, Lana Hogan, and wish her the very best in her future endeavours.

To support our team, we invest in several professional development activities and our staff collectively attended more than 50 workshops and seminars related to their areas of work. Mindfulness, suicide prevention, mental health first aid, working with LGBTIQ+ communities, maintaining workplace mental health, team building, and working with organisational values, are some examples of training staff received.

Since 2015, Ishar has provided services to more than 4,000 women. Through our services this year, we made over 50,000 contacts supporting 1,800 women from more than 80 ethnicities. Ishar was represented on over 45 committees. We also held several consultations with our clients to inform the various State Government action plans for women including health, domestic violence and matters that effect women's well-being.

Governing an organisation with so many varied programs requires exceptional astuteness and Ishar is fortunate to have a very astute Board. I sincerely thank them for their direction and support.

Though I have spent over 16 years with Ishar, I still arrive at work each day as excited as my first day in the organisation and it is with the same enthusiasm that I look forward to the next year which will bring with it many new possibilities.

To all our clients I say thank you for your support and trust which I will strive to uphold in the year to come.



Sandy McKiernan

It has been a great year for Ishar. With the unanimous support of our members a revised Constitution was passed which ensured Ishar met regulatory requirements with a refreshed governance structure aligning current practice to our foundation documents. The Board thanks Lorraine Finlay for her guidance and expertise in this revision. Lorraine joined the Board in 2013 and provided us with legal guidance and clarity until December 2018 when due to an international relocation she resigned her position on the Board. I sincerely thank Lorraine for her dedication and the positive energy she brought to the Board. Other Board changes last year included Clare Moynihan stepping down as our Chair and my subsequent nomination and appointment in March 2019. Clare was Chair from 2017 and provided strong leadership to the Board and support for the CEO and staff as Ishar stabilised after significant funding changes in 2015/16. Clare will remain on the Board and has provided me with mentorship and collegial support. The Board is actively seeking to recruit new Directors to ensure continued strong governance of Ishar. A big thankyou to all Directors for their ongoing support and dedication to the governance and strategy of Ishar. To enhance our profile and diversifying our revenue streams, the Board approved the new Business Development Manager's position commencing in early 2019. Already the impact of having a dedicated resource is obvious with increased social media activity and Ishar gaining further exposure in the sector.

In due course we hope to see increased revenue streams as uncertainty in funding and pressures of increasing costs for salaries and programs continue to be a challenge.

The Board has also been active with regard to the Equal Remuneration Order (ERO), a federal government initiative started in 2012 to incrementally increase salaries of lower paid workers, and especially for women in the human services sector. Unfortunately, state government contracts have not always kept pace with the federally mandated increases and many organisations are feeling the pressure. I thank the CEO and the staff for working with the Board to limit this impact.

The work of Ishar would not be possible without the leadership of our dedicated CEO, Andrea Creado. On behalf of the Board I thank Andrea for her continued professionalism, calm demeanor and firm but kind approach to managing the staff and volunteers of Ishar.

I'd also like to thank our dedicated team of staff and volunteers without whom the delivery of programs and services would not be possible. Thank you for all that you give to Ishar- it is seen and appreciated.

In the coming year the staff and Board of Ishar will work to develop a new Strategic Plan, setting the agenda for the next five years. Although we know funding will always be a major challenge, I believe Ishar is well placed to grow and deliver services to multicultural women and contribute to the wellbeing of them and their families. I look forward to the coming year leading the Board and am excited to be furthering the good work of Ishar Multicultural Women's Health Services.

Message From Our Chair



About Us

Ishar encourages holistic health and wellbeing of women where 'medical' conditions are not separated from the interconnections of personal, social, economic, racial, age and gender relationships they experience.

We believe in empowering and inspiring women from all walks of life and cultural backgrounds, through providing a range of holistic services and supports. Ishar is a LGBTIQ+ friendly service and welcomes women of any sexual orientation, anyone who identifies as a woman and anyone who was assigned female identity at birth.

Our service delivery is flexible and responsive to the needs of the participating women. Ishar services 2,000 women from over 80 ethnicities.

Vision

Inspiring women, families and communities

Mission

Provide inclusive, holistic and culturally sensitive services for women and their families, promoting healthy communities

Values

Celebrate diversity

Work in partnership

Encourage participation & the building of capacity

Treat everyone with dignity & respect

Work ethically & reflectively

Support & nurture each other

Value innovation

Work with passion & dedication



"Ishar for me same like as new house. Yeah, two house. Another house in my life. One house my mum house, another house Ishar."

Ishar Client





Antoinette Kennedy

Patron

The Honourable Antoinette Kennedy AO is one of the most outstanding women to have been a member of WA's legal profession.

She was the first woman appointed as Chief Judge of the District Court in WA and one of only three women to have headed up a court in Australia. In 2011, Antoinette was appointed an officer of the Order of Australia for services to the law and to the judiciary, to professional associations, as a mentor to women in the law and to the community.

Antoinette has always taken a keen interest in the social justice for women and the proper and helpful treatment of migrants and refugees. She has been Ishar's Patron since 2012.

Rabia Siddique is a leading inspirational speaker, transformational leadership coach and mentor, facilitator, author, and educator. She has been an Ambassador for Ishar since 2014.

Her engaging and uplifting presentations draw on significant personal challenges and an extensive career as a former criminal, war crimes, terrorism and human rights lawyer, a military career, psychology training, business and as a hostage survivor.

Rabia is passionate about leading by example and sharing whatever experiences and life lessons she has learnt, in the hope that this may strengthen and inspire others to reach their full potential and realise their dreams.



Rabia Siddique

Ambassador



Our Team

CORE STAFF

Andrea Creado
Chief Executive Officer

Sally Bower
Family Support Services Manager

Rachel Pearce
Health Services Manager &
Dietitian

Rehab Ahmed
Carer Support Services Manager

Chloe Trompetter
Business Development Manager

Lesley Cangemi
Volunteer Administration Support

Melanie West
Clinic Coordinator

Ruth Buckmaster
Settlement Engagement &
Transition Services Project Officer

Champo Ngweshe
Health Promotions Officer

Nicola Roberts
Midwife

Shalini Noronha
Social Worker

Cherylann MaGee
Project Officer

Danielle Lobo
Project Officer

Rukmini Aryal
Information Officer

CRECHE WORKERS

Labiba divanian
Rahimah Mohd Zaini
Negin Shahidi
Mashair Fadlala
Huda Ibrahim Khalil
Simin Soheilian
Hitomi Abbott

SUPPORT WORKERS

Razieh Aghabalei -Matanagh
Nazia Afzal
Kashfeen Aslam
Mina Abassian
Fareshta Ehsas
Gulchera Sultani
Wakila Wakila
Mehrma Payenda -Mohammad

BOARD

Sandy McKiernan - Chair
Dr Jaya Dantas - Vice Chair
Clare Moynihan
Lee Best
Fran Ferriera
Buena Kortum

CONTRACTORS

Hala Soliman
Fitness Instructor

Evelyn Palavericino
Latin Dance Instructor

Tracey Honeycutt
Accountant

Natalia Fidyka
Psychologist

Susannah Shields
Psychologist

Dr Bernadette Wright
Clinical Psychologist

Dr Ludmila Polczynski
General Practitioner

Dr Grace Phua
General Practitioner

Dr Theodora Li
General Practitioner

Dr Linda Haines
General Practitioner

Health Services

Doctor

Clinical Psychologist

Dietitian

Nurse

Health Promotion

Social Worker

Midwife

Yoga

Exercise



667 MIDWIFERY APPOINTMENTS

4000 people reached in external promotion and information sessions

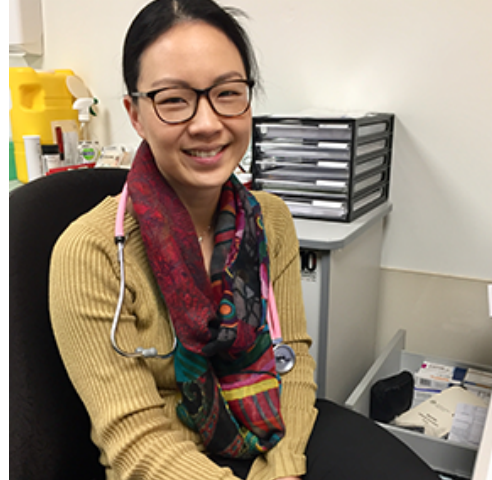
917 PSYCHOLOGY SESSIONS

16 Medical students supported in practical learning opportunities

3159 GP APPOINTMENTS



Radiance
Wellness
Power



Laughter
Energy
Renewal



Harmony
Strength
Passion



Growth
Healing
Purpose



Carer Support Services

Counselling
Social Work
Casework
Events & Outings
Advocacy & Support
Group Therapy
Workshops
Home Visiting
Education & Information
Referral
Outreach



866 ATTENDANCES AT SUPPORT GROUPS

80 Support Groups facilitating 32 activities, 9 outings, and 38 education sessions

175 SESSIONS OF INDIVIDUAL SUPPORT PROVIDED

21 external agencies engaged in information and education sessions



Empower



Engage



Support



Connect



Family Support Services

Neighbourhood Mother's Group
Family & Domestic Violence Support
40+ Women's Lifestyle Group
Family Support Program
Settlement Engagement & Transition Support
Mum's Group
New Mum's Home Visiting
Casework
Counselling
English Classes



**1034 ATTENDANCES AT 73
WOMEN'S LIFESTYLE SUPPORT
GROUPS**

79 Family Support Groups with 1812 total attendances, and 802 child attendances in the Ishaar creche

**MORE THAN 100 WOMEN PROVIDED
WITH FAMILY & DOMESTIC VIOLENCE
SUPPORT**

112 newly arrived migrant women assisted in over 200 on-site appointments for settlement support



Community

Support

Fun



Laughter

Acceptance

Respect



Happiness

Strength

Family



Learning

Help

Purpose





*"Ishar is very helpful with their programs . . .
I feel a connection to this organisation.
I feel safe and supported."*



Ishar Client



50,000+ SERVICE CONTACTS



1,800 CLIENTS



80+ ETHNICITIES



300+ MEMBERS

Impact and Reach

Ishar has participated and invested in the community sector through speaking engagements, providing expertise in consultations, organising events in the acknowledgement of significant relevant issues, and collaborative event sponsorship and participation. Some examples include:

- 28th Annual Silent Domestic Violence Memorial March
- Mental Health Week
- Cares Week Conference sponsor
- 'Women's Voices' Consultation for Gender Equality Policy Development
- Indian Society of WA (ISWA) Family & Domestic Violence Prevention Campaign
- International Women's Day Event
- Harmony Week Event
- World Kindness Day
- Women's Health Expo

Projects

A snapshot of some of the incredible projects we were involved in this year



LET'S TALK CULTURE

We have been successfully funded by the Mental Health Commission to deliver three 'Let's Talk Culture' Seminars in 2019.

The seminar series aims to assist professionals to work in a culturally responsive way with clients from CaLD backgrounds, especially in mental health.

Seminar 1: 'Ageing, Isolation and Mental Health in CaLD Communities'

Seminar 2: 'Alcohol & Other Drug Use in CaLD Communities'

Seminar 3: 'LGBTIQ+ in Cald Communities'

INFORMATION, LINKAGES & CAPACITY BUILDING

Ishar partnered with Fortis Consulting on a project funded by the National Disability Insurance Agency (NDIA). The Information, Linkages, and Capacity Building (ILC) grant was used to facilitate the following:

- identification and engagement with CaLD women experiencing, or caring for a family member experiencing, mental health issues
- utilising experiences and case studies as a learning tool for CaLD and mainstream services
- developing an information database and resources to build awareness and understanding of the needs of CaLD people with mental health issues

EMPOWER

Refugee and migrant women in Australia often face barriers such as language, racism, non-recognition of skills, lack of education, social isolation, and an absence of social and community networks. This results in loneliness, mental health issues, and difficulty finding employment. Ishar has partnered with Curtin University for 'Empower'.

The 3 year project funded by Healthway and led by Professor Jaya Dantas, aims to provide for refugee and migrant women:

- reduced social isolation
- improved mental health & wellbeing, and
- increased knowledge of work rights and entitlements

The peer-mentoring intervention program will take place over 3 years.

Through the program women will build resilience, confidence, and self-esteem, improving:

- health and wellbeing
- job seeking and entrepreneurial skills, and
- knowledge of their work rights.

FINANCIAL LITERACY

Ishar developed a program of workshops focusing on the importance of financial literacy as an integral component of physical and mental health and social wellbeing. Funded by the Office of Multicultural Interests as part of an ongoing financial literacy project, a series of highly interactive workshops were facilitated by a financial counsellor addressing banking, superannuation, taxation, and loans.

As a result of the incredible success of the workshops and to continue delivery of financial literacy education beyond the life of this project, the 'Your Money & Financial Wellbeing' illustrated booklet was developed. The booklet provides simplified practical information including bill payment and budgeting, saving, superannuation, tax, loans, and financial rights.

'Your Money & Financial Wellbeing' is available in print and electronic form in English, Arabic, Farsi, and Vietnamese to facilitate wider access to this important information. The booklet can be accessed and downloaded for free on the Ishar website at www.ishar.org.au.



Financials

**ISHAR MULTICULTURAL WOMEN'S
HEALTH SERVICES INC.**

**FINANCIAL REPORT
FOR THE YEAR ENDED
30 JUNE 2019**

ISHAR MULTICULTURAL WOMEN'S HEALTH SERVICES INC.

Contents	Page
Statement by the Directors	1
Directors' Declaration	2
Statement of Profit or Loss and Other Comprehensive Income	3
Statement of Financial Position	4
Statement of Changes in Funds	5
Statement of Cash Flows	6
Notes to the Financial Statements	7
Independent Auditor's Report to the Members	10

**Ishar Multicultural Women's
Health Services Inc.**

Statement by the Directors

The directors have determined that the Association is not a reporting entity.

The directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

In the opinion of the directors the accompanying financial statements:

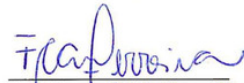
- (a) Present fairly in accordance with the accounting policies described in Note 1 to the financial statements, the financial position of Ishar Multicultural Women's Health Services Inc. as at 30 June 2019 and the results of its operations for the year ended;
- (b) The financial statements are based on proper accounts and records;
- (c) The funds provided by the Department of Health WA, have been used for the agreed purpose;
- (d) All terms and conditions of all Service Agreements have been observed;
- (e) All statutory employer obligations and insurance arrangements are in place;
and
- (f) At the date of this statement, there are reasonable grounds to believe that Ishar Multicultural Women's Health Services Inc. will be able to pay its debts as and when they fall due.

This statement is made in accordance with a resolution of the directors and is signed for and on behalf of the directors by:



Position: CHAIRPERSON (of Board)

Date: 11/9/19



Position: CHAIR OF FINANCE COMMITTEE

Date: 11.09.2019

**Ishar Multicultural Women's
Health Services Inc.**

Director's declaration — *per section 60.15 of the Australian Charities and Not-for-profits Commission Regulation 2013*

The directors declare that in the directors' opinion:

- (a) there are reasonable grounds to believe that the Association is able to pay all of its debts, as and when they become due and payable; and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.



Director

Dated this 11 day of *SEPTEMBER* 2019

**Ishar Multicultural Women's
Health Services Inc.**

**Statement of Profit or Loss and Other Comprehensive Income
for the year ended 30 June 2019**

	Note	2019 \$	2018 \$
Income			
Grant Income	2	1,238,261	1,231,369
<i>Other Income</i>			
Interest		3,179	5,462
Participant fee & cost recovered		30,130	35,782
Donations		12,339	7,852
Membership fees		-	110
Miscellaneous Income	3	13,154	12,810
Total Income		<u>1,297,063</u>	<u>1,293,385</u>
Expenses			
Advertising		34,193	16,463
AGM/Meeting Expenses		546	876
Auditor's Remuneration		6,287	6,135
Conference/seminar costs		20,419	36,497
Contractors		63,928	69,715
Depreciation		26,620	16,933
Donations		-	-
Finance Costs		36,563	34,459
Hire (Transport & Venue)		12,621	9,105
Insurance		30,472	25,586
Materials & Supplies		7,389	8,890
Memberships & Subscriptions		3,828	2,790
Office Expenses		12,357	7,778
Postage		1,143	1,143
Printing & Stationery		9,494	6,680
Recreational & other activities		3,566	5,156
Rent		38,346	37,552
Repairs & maintenance		24,767	14,153
Replacements (equipment)		5,037	11,842
Salaries, wages & other employment expenses		916,839	871,274
Staff Training & Welfare, Professional		3,325	8,105
<i>Development</i>			
Superannuation		80,227	81,307
Telephone		14,499	13,946
Travel & Accommodation		4,425	3,555
Workshop, Session & Catering Expenses		12,475	18,047
Total Expenses		<u>1,369,366</u>	<u>1,307,987</u>
(Deficit) / surplus for the year		(72,303)	(14,602)
Accumulated surplus at the beginning of the financial year		625,745	640,347
Accumulated surplus at the end of the financial year		<u>553,442</u>	<u>625,745</u>

The accompanying notes form part of these financial statements.

**Ishar Multicultural Women's
Health Services Inc.**

**Statement of Financial Position
as at 30 June 2019**

	Note	2019 \$	2018 \$
Current Assets			
Cash and Cash Equivalents	4	1,002,149	808,143
Trade Receivables		16,197	9,526
		<u>1,018,346</u>	<u>817,669</u>
Non-Current Assets			
Furniture and Equipment	5	68,445	26,192
Total Assets		<u>1,086,791</u>	<u>843,861</u>
Current Liabilities			
Trade and Other Payables	6	30,467	31,271
Provisions	7	127,042	80,364
Income in Advance	8	375,840	106,481
		<u>533,349</u>	<u>218,116</u>
Total Liabilities		<u>533,349</u>	<u>218,116</u>
Net Assets		<u>553,442</u>	<u>625,745</u>
Members Funds			
Accumulated Surplus		<u>553,442</u>	<u>625,745</u>
		<u>553,442</u>	<u>625,745</u>

The accompanying notes form part of these financial statements.

**Ishar Multicultural Women's
Health Services Inc.**

**Statement of Changes in Funds
for the year ended 30 June 2019**

	Accumulated Surplus \$
Balance at 1 July 2017	640,347
Deficit for the year	(14,602)
Balance at 30 June 2018	<u>625,745</u>
Deficit for the year	(72,303)
Balance at 30 June 2019	<u><u>553,442</u></u>

The accompanying notes form part of these financial statements.

**Ishar Multicultural Women's
Health Services Inc.**

**Statement of Cash Flows
for the year ended 30 June 2019**

	Note	2019 \$	2018 \$
Cash Flows from Operating Activities			
Receipts from grants		1,507,620	1,005,197
Receipts from other sources		48,951	59,087
Payments to suppliers and employees		(1,296,872)	(1,312,802)
Interest received		3,179	5,462
Net Cash (Used In) / Generated by Operating Activities	9	<u>262,878</u>	<u>(243,056)</u>
Cash Flows from Investing Activities			
Payments to acquire furniture & equipment		(68,872)	-
Net Cash Used in Investing Activities		<u>(68,872)</u>	<u>-</u>
Cash Flows from Financing Activities			
Net Cash Generated by Financing Activities		<u>-</u>	<u>-</u>
Net (decrease) / increase in cash and cash equivalents		194,006	(243,056)
Cash at beginning of the financial year		808,143	1,051,199
Cash at end of the financial year	4	<u>1,002,149</u>	<u>808,143</u>

The accompanying notes form part of these financial statements.

**Ishar Multicultural Women's
Health Services Inc.**

**Notes to the financial statements
for the year ended 30 June 2019**

Note 1 – Statement of Significant Accounting Policies

This financial report is a special purpose financial report prepared in accordance with the requirements of the Australian Charities and Not-For-Profits Commission Act 2012. The Board has determined that the Association is not a reporting entity.

The financial report has been prepared in accordance with the recognition and measurement requirements specified by all Australian Accounting Standards and Interpretations, and the disclosure requirements of:

AASB 101	Presentation of Financial Statements
AASB 107	Statement of Cash Flows
AASB 108	Accounting Policies, Changes in Accounting Estimates and Errors
AASB 1054	Australian Additional Disclosures

The financial report has been prepared on an accruals basis and is based on historical cost and does not take into account changing money values.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

a) Furniture and Equipment

Furniture and equipment are carried at cost less any accumulated depreciation. The depreciable amount of all furniture and equipment is depreciated over the useful lives of the asset from the time the asset is held ready for use.

b) Employee Benefits

Provision is made for the Association's liability for employee benefits arising from services rendered by employees to reporting date. Employee benefits have been measured at the amounts expected to be paid when the liability is settled.

c) Provisions

Provisions are recognised when the Association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

d) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the Statement of Financial Position are shown inclusive of GST.

**Ishar Multicultural Women's
Health Services Inc.**

**Notes to the financial statements
for the year ended 30 June 2019**

e) Trade and Other Payables

Trade and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the Association during the reporting period, which remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

f) Grant Income

Income is recognised when the grant is received or receivable, unless the grant has been received on the condition that specified services be delivered or conditions fulfilled (reciprocal grants), such grants are initially recognised as a liability and income recognised as services are performed or conditions are fulfilled.

Note 2 – Grant Funding

	2019	2018
	\$	\$
Non-Reciprocal Grants		
Core Funding Grant	491,546	487,500
Other Grant Income	429,537	355,948
	921,083	843,448
Reciprocal Grants		
CaLD Carers	215,437	213,664
Settlement Grants Program	101,741	169,883
A Pilot Community Led Intervention to Prevent Radicalisation	-	4,374
	317,178	387,921
Total Grants	1,238,261	1,231,369

Note 3 – Other Income

Miscellaneous Income	313	300
Parental Leave Recoveries	12,841	12,510
Total Other Income	13,154	12,810

Note 4 – Cash and Cash Equivalents

Commonwealth Bank	975,313	780,557
Conference Account	26,185	26,185
Petty Cash	651	1,401
Total Cash and Cash Equivalents	1,002,149	808,143

Note 5 – Furniture & Equipment

	2019	2018
	\$	\$
Equipment at Cost	319,384	250,512

**Ishar Multicultural Women's
Health Services Inc.**

**Notes to the financial statements
for the year ended 30 June 2019**

Accumulated Depreciation	(261,293)	(238,281)
Total Equipment	<u>58,091</u>	<u>12,231</u>
Furniture and Fittings at Cost	41,160	41,160
Accumulated Depreciation	<u>(30,806)</u>	<u>(27,199)</u>
Total Furniture and Fittings	<u>10,354</u>	<u>13,961</u>
Total Furniture and Equipment	<u>68,445</u>	<u>26,192</u>

Note 6 – Trade and Other Payables

Accrued Expenses	16,606	14,598
Credit Card	67	820
Goods and Services Tax	10,794	13,457
Sundry Creditors	<u>3,000</u>	<u>2,396</u>
Total Trade and Other Payables	<u>30,467</u>	<u>31,271</u>

Note 7 – Provisions

Employee Benefits	<u>127,042</u>	<u>80,364</u>
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Note 8 – Income in Advance

Accrued Income	-	825
Grants in Advance	349,655	79,471
Conference Income in Advance	<u>26,185</u>	<u>26,185</u>
Total Income in Advance	<u>375,840</u>	<u>106,481</u>

Note 9 – Reconciliation of (Deficit) / Surplus to Net Cash Flows from Operating Activities

	2019	2018
	\$	\$
(Deficit) / Surplus	(72,303)	(14,602)
<i>Adjustments for:</i>		
Depreciation	<u>26,620</u>	<u>16,933</u>
	(45,683)	2,331
<i>Movements in Working Capital:</i>		
(Decrease) / increase in trade & other payables	(804)	5,090
Increase / (decrease) in provisions	46,678	(26,838)
Increase / (decrease) in income in advance	269,359	(226,172)
(Increase) / decrease in trade and other receivables	<u>(6,672)</u>	<u>2,533</u>
Net Cash Generated By / (Used In) Operating Activities	<u>262,878</u>	<u>(243,056)</u>

Ishar Multicultural Women's Health Services Inc.

Independent auditor's report to members

Report on the Audit of the Financial Statements

Opinion

We have audited the financial report of Ishar Multicultural Women's Health Services Inc. (the Association), which comprises the statement of financial position as at 30 June 2019, the statement of profit or loss and other comprehensive income, statement of changes in funds and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion the financial report of Ishar Multicultural Women's Health Services Inc has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the Association's financial position as at 30 June 2019 and of its financial performance for the year then ended; and
- b) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Association in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Association's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

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Ishar Multicultural Women's Health Services Inc.

Independent auditor's report to members (Cont.)

Responsibilities of the Directors for the Financial Report

The directors are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The directors' responsibility also includes such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The Directors are responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of these financial statements is located at the Auditing and Assurance Standards Board website at:

http://www.auasb.gov.au/auditors_responsibilities/ar1.pdf

This description forms part of our independent auditor's report.



William Buck Audit (WA) Pty Ltd
ABN: 67 125 012 124



Conley Manifis
Director

Dated this 11th day of September, 2019



*"Little girls with dreams
become women with a
vision."*

Acknowledgements

Thank you to everyone who has contributed in some way to the great work we do. Special mention to our volunteers, students, partners and 300+ members.

VOLUNTEERS

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RESEARCH PARTNERS

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Curtin University
Murdoch University
Telethon Kids Institute

PROJECT PARTNERS

City of Stirling
Fortis Consulting
Curtin University
Breast Screen WA
Zonta Club of Perth

FUNDING PARTNERS

WA Police
Carers WA
The Smith Family
Australian Red Cross
Council of The Ageing
Mental Health Commission
WA Department of Health
Office of Multicultural Interests
WA Department of Social Services
Department of Home Affairs
Department of Local Government, Sport & Cultural Industries
Continance Foundation of Australia
WA Department of Communities

SERVICE DELIVERY PARTNERS

Lotterywest
Metropolitan Migrant Resource
Centre
Umbrella
Alzheimer's WA
Donate Life
Helping Minds
Sussex St Community Law Service
Ethnic Community Council
Cancer Council
Association for Culturally
Appropriate Services
Comfort Keepers
WA Ballet
Foodbank
WA Department of Human Services
Legal Aid
City of Stirling
NGALA
Relationships Australia
Conservation Volunteers Perth
Sculptures by the Sea
Perth Royal Show
St Vincent De Paul

"The difference between a broken community and a thriving one, is the presence of women who are valued."



"Here's to strong women. May we know them. May we be them. May we raise them."

- Amy Rees Anderson



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